Withdrawal notice

Last updated 27 October 2026. Applies to consumers only.

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period is 14 days from the day the contract is concluded.

To exercise the right of withdrawal, you must inform us, Vissor UG (haftungsbeschränkt), trading as Fontkos (full company details at vissor.de), email hello@fontkos.com, of your decision to withdraw from this contract by a clear statement (for example a letter sent by post or an email). You may use the model withdrawal form below, but you do not have to.

To meet the withdrawal deadline, it is enough that you send your notice before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we will reimburse all payments received from you without undue delay and at the latest within 14 days from the day we receive your notice. We use the same means of payment you used for the original transaction, unless you have expressly agreed otherwise; in any event, you will not be charged any fees for this reimbursement.

Early end of the right of withdrawal for downloads

For a contract for digital content not supplied on a physical medium, the right of withdrawal ends when we have started delivering the content (making the download available), after you have

1. expressly agreed that we start delivery before the end of the withdrawal period, and
2. confirmed that you know you lose your right of withdrawal once delivery starts, and
3. received a confirmation of this on a durable medium (the order email).

At checkout this is a separate checkbox that is not ticked by default. Without it, the download is only released after the withdrawal period.

Model withdrawal form

(Complete and return this form only if you wish to withdraw from the contract.)

To: Vissor UG (haftungsbeschränkt), trading as Fontkos, hello@fontkos.com

I/We hereby give notice that I/we withdraw from my/our contract for the following:

Ordered on, order number:

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s) (only if this form is sent on paper):

Date: